

How COVID-19 has changed virtual care in Ontario

Safe and easy access to care

350,000



Virtual visits on the OTN network since March 1

10x pre-March 2020 daily average (for direct-to-patient visits)

Ontarians are switching to virtual home visits to reduce unnecessary hospital and clinic visits

Demand for virtual care services

16,000+



New OTN account requests since March 1, incl. **7,500+** physicians

9x pre-March 2020 daily average

OTN is working hard to ensure that virtual care is accessible to a growing number of health care providers

Network capacity

1,900+



Concurrent virtual visits during peak hours on the OTNhub

5x pre-March peak hour volumes

Ontario's provincial virtual care network is supporting an unprecedented amount of clinical activity every day

Interest in virtual care

4,200+



Average daily visitors to otn.ca seeking virtual care services

4x pre-March daily average

Health care providers and patients alike are seeking trusted information, advice and resources on virtual care